



Reservations Terms

A one night room and tax deposit will be taken for reservations in our rental properties at time of reservation, with the balance due 30 days prior to arrival date. Magical Memories Management, Inc. will automatically charge your credit card for the remainder balance 30 days prior to your arrival date, unless other arrangements have been made with them.

Check-in begins 4:00pm and Check-out is by 10:00am. VIP early Check-in and Check-out may be available on certain dates for an additional fee. Please contact our Reservations Team before arrival to schedule.

All Check-ins are at our Guest Services Center, located at 2801 North Poinciana Boulevard, Kissimmee, Florida, 34746.

We are unable to permit the parking of following types of vehicles. Buses, RVs, Trailers and Boats.

The property is clean upon guest arrival and cleaned upon guest departure. Mid Stay clean is available for an additional fee. Please contact our Reservations Team to add optional services onto your reservation.

No house parties permitted. Maximum occupancy permitted only per fire laws.

All properties must be maintained in as good of a state as found. A Damage Waiver Fee covers the guest in the event of accidental damage up to \$1,500.00. Any deliberate damage must be replaced or paid for by the guest. Any additional expenses, losses, breakage, or damage that exceeds the damage waiver fee amount must be paid for by the guest.

Guest may send packages to our Guest Services Center for pick up. A charge of \$5 per package is required. Please include the guest reservation name on the shipping label. Shipping address is: Magical Memories, 2801 North Poinciana Boulevard, Kissimmee, Florida 34746.

Magical Memories Management, Inc. serves as the agent and representative of all property owners and acts at all times in and for the best interests of the owners. Emergencies can happen prior to, or during your stay. Magical Memories Management, Inc. reserves the right to move your reservation to comparable lodging if a move is considered necessary.

If you have questions about check-in or plan to arrive after hours please contact our Team before arriving at 407-390-8200 or guestservices@magicalmemories.com.

We look forward to your visit!

Terms and Conditions are subject to change without notice.